

Fleet

Management

Quick Start Guide

Welcome to Fleet Management

iWorQ is designed so you can customize the software to meet your fleet management needs. This guide was created to help you start performing common tasks in the Fleet Management system through step-by-step explanations and screen shots.

For additional help or questions, please call technical support at **888.655.1259.**

Technical support and training are always free!

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Managing Fleets

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
Fleet	Advanced Search	Open Saved Sea	rch Ado	l to Fleet					

Adding to Fleet

1. Click **Add to Fleet** in the sub-menu.

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE
Fleet	Advanced Search	Open Saved Sea	rch Add	to Fleet

CREAT	re fleet				
Name:			VIN #:		
Fuel Key:			Assigned Driver:	-	•
Department:		•	Mileage:	0.0	
License Plate:			Hours:	0.0	
Year:	-	•	Origina <mark>l</mark> Purchase Date:	12/09/2020	
*Status:	Operative	•	Original Purchase Price:	0.00	
Description:	-		Fleet Class:		•
Make:			Fleet Condition:	-	•
Model:					

- **2.** Fill out the fleet vehicle information. This can be changed later if necessary.
- **3.** Click the **Create** button.

To add additional fields or items to drop-down menus, see page 11.

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Modifying Fleet Data

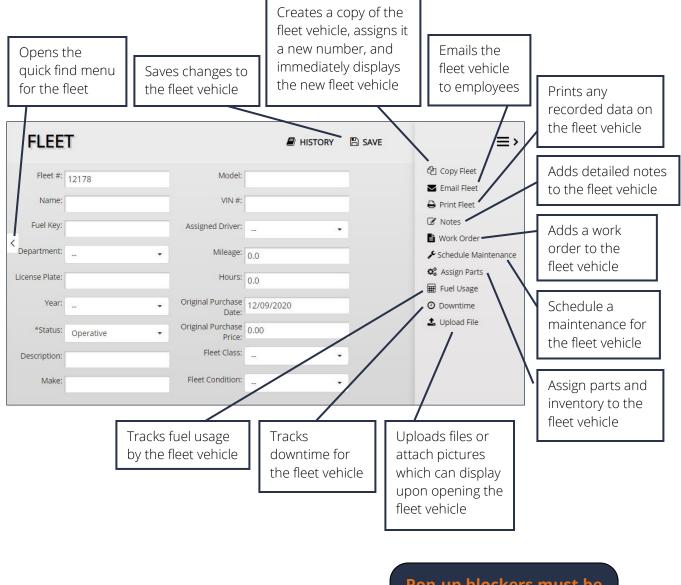
- **1.** To edit an existing fleet vehicle, click on the fleet vehicle's row within the Fleet View table.
- **2.** The Fleet Information window will display all the information attached to the fleet vehicle. Edit the necessary information.

FLEE	т			SAVE	≡,
Fleet #:	12178	Model:			쉽 Copy Fleet I Email Fleet
Name:		VIN #:	l		Print Fleet Notes
Fuel Key:		Assigned Driver:			🖺 Work Order
License Plate:		• Mileage:			Schedule Maintenance Assign Parts
Year:		Original Purchase		-	 Fuel Usage Downtime
*Status:		Original Purchase		-	Lupload File
Description:	Operative	Price: Fleet Class:			
Make:		Fleet Condition:			

3. Click the Save button to preserve any changes made to the fleet vehicle.



The Fleet Information Window



Pop-up blockers must be disabled for iWorQ in order for many of these features to function.



Advanced Search

 FLEET
 WORK ORDERS
 SCHEDULE
 PARTS
 EMPLOYEE
 FUEL
 FIELDS
 REPLACEMENT
 REPORTS
 EMAIL SETTINGS

 Fleet
 Advanced Search
 Open Saved Search
 Add to Fleet
 Verticities
 Verticities
 Verticities

Using the Advanced Search

- **1.** Click the **Advanced Search** button in the sub-menu.
- 2. The Advanced Search allows the user to search by any fields in the application. Enter the desired search parameters and click Search.

ADVANCED	SEARCH		SAVE SEARCH	Q SEARCH
ID				
Vehicle Name				
Mileage				
Hours				
Department	Nothing selected	•		

3. Searches can be saved for later ease of access. To save a search, click **the Save Search** button before clicking Search.

WORK ORDERS

FLEET

Saved Searches

There are two methods to open a saved search.

- 1. Click the **Open Saved Search** button in the sub-menu.
- 2. Select the saved search from the drop-down menu and click **Open**.
- Fleet
 Advanced Search
 Open Saved Search
 Add to Fleet

 h
 Saved Search
 ×

SCHEDULE

PARTS

EMPLOYEE

elect Saved Search		
Ambulance		
	and the second se	DELETE

3. The user can also edit the search parameters of the saved search by clicking **Edit**.

Or

1. Select the saved search from the **Select View** drop-down menu in the upper right-hand corner of the Fleet View table.

Saved Searches can also be used when creating reports.

If you have questions about saved searches, contact iWorQ for assistance: 888.655.1259.





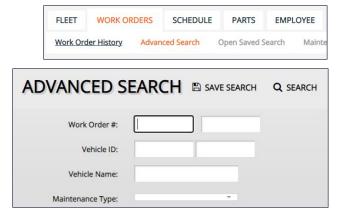
Work Orders

FLEET	WORK OR	DERS	SCHEDULE	PARTS	EMPLOY	ΈE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMA	L SETTINGS
Work Orc	ler History	Advanc	ed Search	Open Saved S	earch	Maintena	ance Type	s Maint	tenance Category	Maintenance S	tatus	WO Templates

The Work Orders tab tracks all work orders created for fleet vehicles. Work orders can be created either from the Fleet Information window for a fleet vehicle or from the WO Templates button in the sub-menu of the Work Orders tab.

Advanced Search

- **1.** Click the **Advanced Search** button in the sub-menu.
- 2. The Advanced Search allows the user to search by any fields in the application. Enter the desired search parameters and click **Search**.



3. Searches can be saved for later ease of access. To save a search, click the **Save Search** button before clicking Search.

Saved Searches

There are two methods to open a saved search.

- **1.** Click the **Open Saved Search** button in the sub-menu.
- Select the saved search from the drop-down menu and click Open.

Work Ord	der History	Advan	ced Search	Open Saved S	earch	Maint
aved Sea	rch					×
Select Save	ed Search					

3. The user can also edit the search parameters of the saved search by clicking Edit.

Or

1. Select the saved search from the **Select View** drop-down menu in the upper right-hand corner of the Fleet View table.

Saved Searches can also be used when creating reports.



Maintenance Types

- To add a Maintenance Type, click the Add Type button within the side menu.
- **2.** Enter the Maintenance Type name, select the category for the new type, and enter a brief description.
- 3. Click Add.
- **4.** To add items to a Maintenance Type, click the blue **Items** button in the Type's row in the table.

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS
Work Or	der History Advan	ced Search	Open Saved S	Search Main	tenance Type	s Mai
Add M	aintenance Typ	e				×
	Name:					
	Category:	Acciden	t	~		
	Description:					
					A	DD
Mainte	enance Type Ite	ms				>
[]	-028528	ADD	NEW			
		Add Valu				
						×

				Select	t Category 🕶	
						+=
Ambulance Assets		General	Items	×	1	
A-PM (3K Miles)	Ford Crown Vic (<2008)	PM Service	Items	×	1	
A-PM (3K Miles)	GM Pickup Truck 3K-Mile	oil change	Items	×	1	

5. Enter the Maintenance Type Items and click **Add New**. Repeat for all necessary items.

Maintenance Category

- 1. To add a Maintenance Category, click the **Add Category** button within the side menu.
- 2. Enter the category name and check whether or not to count the maintenance category toward unanticipated repair costs.

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT
Work Or	der History Advanc	ed Search	Open Saved S	earch Maint	enance Types	5 <u>Maint</u>	tenance Category
A	dd Maintenace	e Catego	ry				>
	Cat	egory					
			Check this	1		ale in one of	

3. Click Add.

4. In the Maintenance Category table, select which category to act as the default category upon creation of a new work order.

					+=
		Unanticipated Repair Cost (Yes/No)			
۲	Accident	Yes	×	1	
	Driver Responsibility	Yes	×	1	
0	Emergency		×	1	

Maintenance Status

- **1.** To add a new Maintenance Status, click the **Maintenance Status** button in the sub-menu.
- 2. Enter in the new Maintenance Status and click Add New.
- **3.** Click the red X at the end of a status' row in the table to delete the status.

ADD NEW	
Add Value	
001: Open	×
002: Closed	×
003: In Process	×



Schedule

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
Schedule	Dashboard Schee	dule							

The Schedule tab tracks all upcoming work orders scheduled to be needed for fleet vehicles by date, hours, or mileage. Under each section, fleet vehicles with an upcoming scheduled maintenance display in black. Fleet vehicles with an overdue scheduled maintenance display in red.

- **1.** To open the Information window for the fleet vehicle, click the View button near the end of the fleet vehicle's row in the table.
- 2. To schedule the maintenance using the preset template, click the **Create WO** button at the end of the fleet vehicle's row in the table.
- **3.** To extend or reduce the frame of scheduled work orders being shown, enter in the desired amount in the Due In box at the upper right-hand corner of the section.

	Maintenanc	e Schedule By Date		Due in 21	Days	GO
ID	Name	Maintenance Type	Last Date	Next Date		
9049	Ford Flesta	A-PM (3K Miles)	03/13/2019	03/12/2020	View	Create WO
9028	Police Truck	Oil Change	12/23/2019	03/22/2020	View	Create WO
1210	Building Inspection Truck	Oil Change	02/03/2020	06/07/2020	View	Create WC
9036	45216	State Inspection	09/05/2019	09/04/2020	View	Create WC
12167	Police Chief	Non Routine Maint.	07/31/2020	10/29/2020	View	Create WC
200	200	Brakes	08/20/2020	11/18/2020	View	Create WC
150	Steve's Work Truck	Rotate Tires	01/01/2020	12/31/2020	View	Create WC

	Mainte	nance Schedule By Hours	5	Due in 100	Hours	GO
ID	Name	Maintenance Type	Current Hours	Next Hours		
12176	003	Sharpen Blades	378	350	View	Create WC
9031	State Case Manager	Oil Change	26	51	View	Create WC
9	9	Non Routine Maint.	700	800	View	Create WC

	Mai	ntenance Schedule By Mile	age	Due in 1000	Miles	GO
ID	Name	Maintenance Type	Current Mileage	Next Mileage		
12167	Police Chief	Oil Change	97,500	3,000	View	Create WO
12167	Police Chief	Oil Change	97,500	3,000	View	Create WO
12167	Police Chief	Oil Change	97,500	3,000	View	Create WO
12167	Police Chief	Oil Change	97,500	3,000	View	Create WO
12167	Police Chief	Non Routine Maint.	97,500	25,000	View	Create WO
12167	Police Chief	Non Routine Maint.	97,500	90,005	View	Create WO
9078	Road and Bridge	Oil Change	10,000	5,320	View	Create WO
44	44	Rotate Tires	145,000	145,750	View	Create WO
3002	3002	Ambulance Assets	190	1,190	View	Create WO
1217	Gray Ranger	Fire Truck Maintenance	80,000	81,000	View	Create WO



Parts

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
Parts	Category								

Adding Inventory

By Na	am	e, Ni	umt	per or Des							Select Location	+ Select Vendor	+ Select Category	-	
									Tot	al Inventory V	alue \$761,503.77	Inventor	y Value This Page \$558	,968.57	F
Edit														Active	< +
1	G	3 00		#1 oil filter	123456	Oil Filter			20	334.0	\$10.89	\$3,636.80	180.0000	Active	
1		0 0	: #	02	6665	Accessories	Midas / Napa	Logan Utah		10.0	\$5.00	\$50.00	1.0000	In-Active	

The Parts tab tracks all inventory for fleet vehicles, with options to add or purchase new inventory. To add a new part:

- **1.** Click the **Add Inventory** button within the side menu.
- **2.** Enter in the part information.
- **3.** Click Add Inventory.

To purchase a new part and add it to the inventory:

- **1.** Click the **Nexpart United** button within the side menu.
- **2.** Search for and purchase the desired part. The part will populate into the Parts table after purchase.

Adding Categories

- **1.** To add a new inventory category, click the **Category** button in the sub-menu.
- 2. Click Add Category.
- **3.** Enter the Category Name and select whether to add the category only to the Fleet Management application or to all application. Click **Add**.

Inventory Name	New Inventory	
Inventory Number		
Category	A/C -	
Description		
Vendor		
Location		
Purchase Order		
Purchase Date	12/18/2020	
Quantity	1	
Units	Each	
Cost/Unit	0	
Notification Quantity	0	

egories		
Add Cate	gory	
	A/C	×
	Accessories	×
	Ambulance	×

Add Category		×
Category Name Type	This application only	~
	ADD	CANCEL

4. To edit an existing category, click on the category's row in the table. Click the red X at the end of the category's row to delete the category.



Viewing Inventory

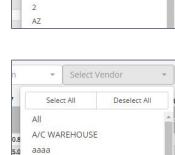
Search Inventory

- To search for a part, enter in the inventory name, number, or description to search by in the search bar in the upper left-hand corner of the table.
- **2.** Click the search icon.

Filter Inventory

- In the upper right-hand corner of the table are three options to filter inventory: Select Location, Select Vendor, and Select Category.
- 2. In the drop-down menu for each option, select the various information to filter the inventory. The table will automatically update.
- **3.** Click **Deselect All** in each filter drop-down list to remove all filters.

Ŧ Deselect All All All 0.8 5.0 aaaa A/C 3.0 ABC Accessories Ace 2.5 Ambulance Ace Hardware Batteries ALLIED MACHINER



Inventory Preferences

- **1.** Click the **Preferences** button within the side menu.
- **2.** Select from the drop-down menu the amount of inventory to display on each page.
- **3.** Select whether to include inactive inventory. Changes are automatically applied to the table.

Page Size	30	~
Include In-Active Inventory	No	~





Select All

All 745 S. 8000 E.

010206

12345

Deselect All

Employees

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
Employee	Department								

Adding an Employee

- **1.** Click the **Add Employee** button within the side menu.
- **2.** Fill in the employee information.
- 3. Click Add Employee.

NOTE: Employees must have an attached email to appear in a check list when using the Email Work Order option.

• • • • • •
🐣 Add Employee

Add Employee		×
Employee Name	New Employee	_
Email		
Department	Bridge Crew	~
Employee #		
Rate	0.00	
Active:	Active	~
		ADD EMPLOYEE

Adding a Department

- **1.** Click the **Department** button within the submenu.
- 2. Click Add Department. Enter a name and choose whether to apply the added department only to the Work Management application or to all applications.
- 3. Click Add.
- **4.** To edit an existing department, click on the department's row within the table.



Departments			×
Department Nan	ne		
	Туре	This application only	•
CANCEL	ADD	l.	



Fuel

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
Fuel Usage	e History Upload	I Fuel File Fue	el Type						

The Fuel tab tracks fuel usages and keeps a history of all entered fuel records.

Adding Fuel Usage

- **1.** In the Enter Fuel Usage table, select the fleet vehicle from the drop-down menu in the first column labeled Fleet.
- **2.** Enter the date the fuel was used.
- **3.** Select fuel type from the drop-down menu and enter the gallons and total cost of the fuel.
- **4.** Enter the mileage and hours of the fleet vehicle.
- Repeat for necessary fuel usages. Click Add Fuel Usage.
- **6.** Past fuel usage records are tracked in the Fuel Entry History table. Click **View** at the end of the record's row to view the fuel entry or click the red X to delete the record. Select the time frame from the drop-down menu to expand or narrow the history list.

Select Fleet	~	12/18/2020	Select Fuel Type	•	0	0	0	0
Select Fleet	~	12/18/2020	Select Fuel Type	•	0	0	0	0
Select Fleet	~		Select Fuel Type	~	0	0	0	0
Select Fleet	~		Select Fuel Type	•	0	0	0	0
Select Fleet	*		Select Fuel Type	•	0	0	0	0
Select Fleet	~		Select Fuel Type	~	0	0	0	0
Select Fleet	*		Select Fuel Type	•	0	0	0	0
Select Fleet	~		Select Fuel Type	~	0	0	0	0
Select Fleet	~		Select Fuel Type	•	0	0	0	0
Select Fleet	~		Select Fuel Type	~	0	0	0	0

			Last Month	~	
11/19/2020	ty@iworq.com	1		×	View

19	Police Chief's Car	11/19/2020	Unleaded	25.0	75.00	89,100	0.0	



Adding Fuel Types

- **1.** To add a fuel type, click the **Fuel Type** button in the sub-menu.
- **2.** Click **Add Type**.
- **3.** Enter the Fuel Type name and click **Add**.
- **4.** To edit an existing fuel type, click on the type's row in the table.
- **5.** To delete an existing fuel type, click the red X at the end of the type's row in the table.

BioDiesel	×	
CNG	×	
Add Fuel Type		

ADD



Customizing Data Fields

FLEET	WORK C	ORDERS	SCHEDUL	E PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
Fields	Status	Status D	efaults D	owntime Reaso	n					

Add Field

Field Name:

Default Value:

ADD FIELD

Adding Fields

In the Fields tab, the side menu on the right-hand side of the screen contains four options to add a new field: Text, Numeric, Lookup, and Date.



Text Fields

The Text Field accepts text, symbols, and numbers.

- **1.** Click Add Text Field.
- **2.** Enter in the Field Name and a default value to display upon creation of a new fleet vehicle.

Numeric Fields

The Numeric Field accepts numbers and decimals.

- 1. Click Add Numeric Field.
- **2.** Enter in the Field Name. the number of decimal

places to be displayed, and a default value to display upon creation of a new fleet vehicle.

Date Fields

The Date Field accepts numbers formatted as dates.

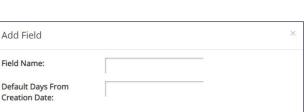
- **1.** Click Add Date Field.
- **2.** Enter in the Field Name

and enter a default number of days away from creation date of the fleet	
vehicle to display.	

ADD FIELD



Add Field		×
Field Name:		
Decimals:	0	
Default Value:	0	-
ADD FIELD		



Lookup Fields

The Lookup Field creates a drop-down menu box.

- 1. Click Add Lookup Field.
- **2.** Enter in the Field Name and click **Add Field**.
- **3.** To add options in the drop-down menu, click on the blue **Values** button in the new field's row in the table.

Add Field

Field Name:

ADD FIELD

Edit/View						
1	71545	Department	Values	lookup	1	×
1	83560	License Plate		text	2	×

4. Click Add Value.

- 5. Enter in a value and click Add.
- **6.** To edit an existing value, click the blue **Edit** button in the value's row. To delete an existing value, click the red X at the end of a value's row.

luu vai	ue	
Edit	Public Works	×
Edit	01: Roads	
Edit	02: Animal Control	×

Deleting Fields

To delete a field, click the red X at the end of a field's row and click Yes to delete the field.

NOTE: Fields cannot be deleted if data has been entered into the field.

Reordering Fields

To reorder fields, click and drag fields within the table into the desired order. Changes to the order of fields are automatically saved.

Downtime Reasons

- **1.** To add a downtime reason, click the **Downtime Reason** button in the sub-menu.
- 2. Enter the new reason into the text box and click **Add New**.
- **3.** The delete an existing downtime reason, click the red X at the end of the reason's row in the table.



Replacements

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
Replacem	Fleet Class	Fleet Condition	n Recald	ulate					

Replacement

The Replacement tab displays tables of all fleet vehicles by fleet class. The tables are ordered by their Replacement Rating, a calculation derived from the vehicle's age, activity, usage, cost, and condition. The higher the Replacement Rating, the closer the vehicle is to necessitating replacement according to the application. Vehicles that are highlighted red have been deemed to need replacing.

Class: Fire Department					Class: Heavy Equipment					
			Replacement Rating	Class Rank			Replacement Rating			
1	12172	Ladder 571	5.2	1	9079	Weed Sprayer Truck	5.0			
2	12163	Ambulance #13	6.5	2	9068	Debbie's Work Truck	5.3			
3	12165	Ambulance #03	11.6	3	12176	003	5.3			
4	12162	Ambulance #07	.26.6	4	9078	Road and Bridge	6.0			
5	12164	Ambulance #08	26.8	5	9047	Loader #5	6.2			
	A			6	9043	John Doe	7.3			

Fleet Class

1. To add a new Fleet Class, click the **Fleet Class** button within the sub-menu.

Class	Activity Level (1-5)	Mileage Replacement	Hour Replacement	Age Replacement			Z +
Fire Department	4	0	0	0	×		
Heavy Equipment	3	250000	10000	15	×		
Heavy Loaders	4	300000	15000	20	×	1	

- 2. Click the Add Fleet Class button within the side menu.
- **3.** Enter the Class Name and the Activity Level (1-5 where 5 is high activity).
- **4.** Enter in the replacement benchmarks for mileage, hours, and age. These represent the points of usage where a fleet

Class Name:		
Activity Level (1-5) 5 is high:	1	~
Mileage Replacement:	0	
Hour Replacement:	0	
Age Replacement:	0	

vehicle within the class will need to be replaced. Click Add.



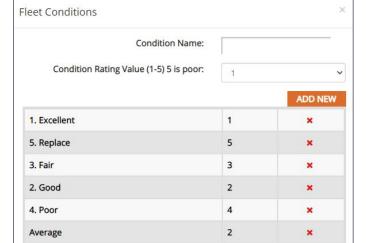
5. Click on the row of an existing Fleet Class to edit. Click the red X near the end of the class' row to delete the existing class.

NOTE: Fleet Classes cannot be deleted if they are attached to an existing fleet vehicle.

Fleet Condition

- **1.** To edit the Fleet Conditions, click the Fleet Condition button in the sub-menu.
- 2. Enter the new Condition Name. The Fleet Management application allows for users to assign conditions a rating from 1-5 where 5 is poor. Select the Rating Value.
- 3. Click Add New.
- **4.** C lick on the row of an

existing Fleet Condition to edit. Click the red X near the end of the condition's row to delete the existing condition.





Creating Reports

FLEET	WORK ORDERS	SCHEDULE	PARTS	EMPLOYEE	FUEL	FIELDS	REPLACEMENT	REPORTS	EMAIL SETTINGS
WO Repo	orts								

Building a Report

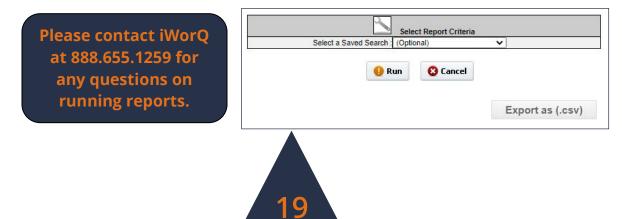
1. In the Reports tab, choose from the list of options which report to run. Click the blue **Build** button at the end of the row of the report.

Report Name							
Fuel Usage Report	Provides fuel usage details between two dates	Build					
Fleet Report	Reports general fleet information in grid format.	Build					
Employee Summary	immarizes the Employees used in the Work Orders for a specified date range.						
Fleet Usage Report (Beta)	teports average miles per gallon and total miles between two dates.						
Fleet Cost Report	Reports general cost information between two dates	Build					
	Maintenance Reports						
Report Name							
Maintenance Report	Reports work orders based on a date range in grid format.	Build					

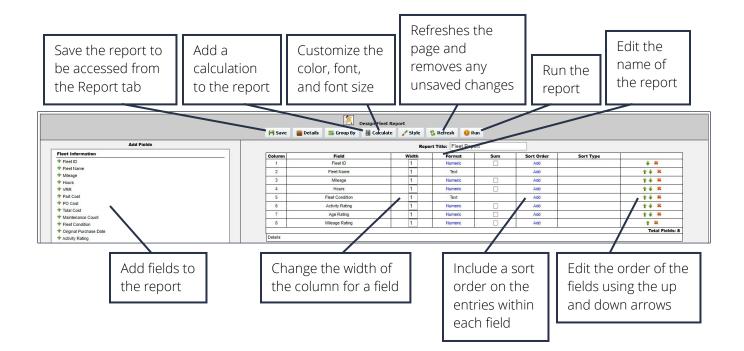
2. Select which data fields to display in the report. Reorder the fields into the desired order by clicking the up and down arrows for each field. Sorting and grouping rules are also available. Once finished, click the **Run** button.

Sesign Fleet Report									
	💾 Save	🐞 Details 🛛 🗮 Group	By 🖪 Calculate	🖌 Style	😘 Refresh 🛛 🕕 I	tun			
Add Fields				Re	port Title: Fleet Rep	ort			
Fleet Information	Column	Field	1	Width	Format	Sum	Sort Order	Sort Type	
+ Fleet ID	1	Fleet ID		1	Numeric		Add		+ *
* Fleet Name	2	Fleet Name		1	Text		Add		†∔ ×
* Mileage	3	Mileage		1	Numeric		Add		14 8
* Hours				1					
+ VRR	4	Hours		-	Numeric		Add		1 ¥ ¥
* Part Cost	5	Fleet Condition	n	1	Text		Add		1 ¥ ¥
+ PO Cost	6	Activity Ratin	2	1	Numeric		Add		1+ ×
* Total Cost	7	Age Rating		1	Numeric		Add		1 ¥ ¥
* Maintenance Count	· · ·			1					
* Fleet Condition	8	Mileage Ratir	9	1	Numeric		Add		† X
Original Purchase Date							53 (S. 1997)		Total Fields: 8
* Activity Rating	Details:								

3. Select the data range for the report. Use a saved search to further narrow results, if desired. Once the necessary criteria has been selected, click **Run** to view or print the report, **Cancel** to return and further build the report, or **Export as (.csv)** to download the data in a spreadsheet.



The Report Interface

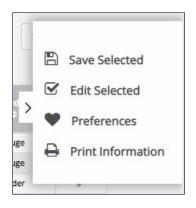




Dashboard Preferences

Setting Preferences

- **1.** To customize the display of the Fleet Management application, select the **Preferences** button within the side menu.
- 2. In the Fleet Preferences window, select which fields to display in the Fleet View table (this does not remove a field from the application and fields can still be viewed in the Fleet Information window if unchecked in the Preferences window). Select the

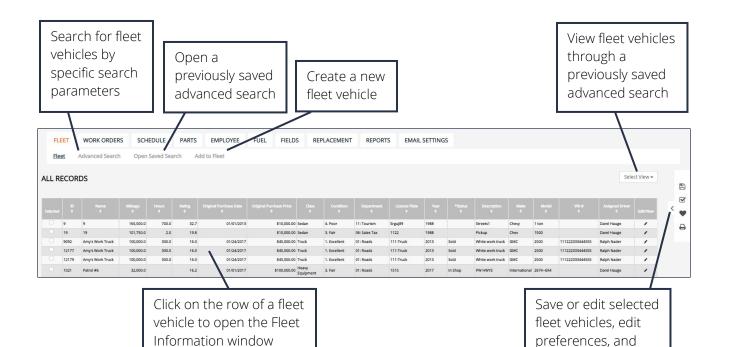


number of lines displayed on each page as well as the size the information is displayed at.

Fleet Preferences		\times
ID	~	
Name	~	
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Department	×	
License Plate		
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Dashboard Overview



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